

Public Document Pack

Late information for Scrutiny Board (Adult Social Services, Public Health, NHS) on Wednesday, 27 January 2016

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SCRUTINY BOARD (ADULT SOCIAL SERVICES, PUBLIC HEALTH, NHS)

27 JANUARY 2015

ITEM 11: CQC INSPECTION OUTCOMES – APPENDIX 1

SUMMARY OF RECENT CARE QUALITY COMMISSION (CQC) INSPECTION REPORTS

Publication Date	Organisation	Type of provider	Outcome	Web link to the report	Ward
29 July 2015	Human Support Group Ltd. Leeds (LS7 2AH)	Homecare	Good	http://www.cqc.org.uk/location/1-456708711	Chapel Allerton
31 July 2015	Springfield Care Home (LS25 1EP)	Residential Care	Requires improvement	http://www.cqc.org.uk/location/1-154091843	Garforth & Swillington
31 July 2015	Spinney Residential Home (LS12 3QH)	Residential Care	Requires improvement	http://www.cqc.org.uk/location/1-112270555	Armley
17 Aug. 2015	Waterloo Manor Independent Hospital (LS25 1NA)	Hospital - mental health	Inadequate	http://www.cqc.org.uk/location/1-156620871	Garforth & Swillington
18 Aug. 2015	Ethical Homecare Solutions (LS7 3DX)	Homecare	Requires improvement	http://www.cqc.org.uk/directory/1-321807303	Chapel Allerton
18 Aug. 2015	Hopton Court (LS12 3UA)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-309428606	Armley
18 Aug. 2015	Owlett Hall (BD11 1ED)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-141599363	Morley North
20 Aug. 2015	Oakwood Hall (LS8 2PF)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-123576529	Roundhay
21 Aug. 2015	Yorkshire Ambulance Service NHS Trust (WF2 0XQ)	Ambulance Service	Requires improvement	http://www.cqc.org.uk/provider/RX8	Headquarters in Wakefield

Publication Date	Organisation	Type of provider	Outcome	Web link to the report	Ward
25 Aug. 2015	Caremark (Leeds) (LS6 2QH)	Homecare	Requires improvement	http://www.cqc.org.uk/directory/1-232681786	Hyde Park & Woodhouse
26 Aug. 2015	Adel Grange Residential Home (LS16 8HX)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-110993039	Adel & Wharfedale
26 Aug. 2015	Atkinson Court Care Home (LS9 9EJ)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-126476576	Burmantofts & Richmond Hill
7 Sept. 2015	Airedale Residential Home (LS28 7RF)	Residential Care	Requires Improvement	http://www.cqc.org.uk/directory/1-128272457	Pudsey
10 Sept. 2015	Brooklands Residential Home (LS19 7RR)	Residential Care	Inadequate	http://www.cqc.org.uk/directory/1-117613913	Otley & Yeadon
11 Sept. 2015	Oaklands Residential Home (LS26 9AB)	Residential Care	Good	http://www.cqc.org.uk/directory/1-1963864878	Kippax & Methley
11 Sept. 2015	Sheild Recruitment Limited (LS1 2NL)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-1289082975	City & Hunslet
16 Sept. 2015	Kirkstall Court (LS5 3LJ)	Rehabilitation / Residential Care	Good	http://www.cqc.org.uk/directory/1-112566812	Kirkstall
17 Sept. 2015	Oakwood Lane Medical Practice (LS8 3BZ)	GP Practice	Good	http://www.cqc.org.uk/location/1-2000523982	LS8 3BZ
17 Sept. 2015	The North Leeds Medical Practice (LS17 6PZ)	GP Practice	Good	http://www.cqc.org.uk/location/1-574141809	Moortown

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17 Sept. 2015	Carlton House (LS26 0SF)	Residential Care	Requires Improvement	http://www.cqc.org.uk/directory/1-130890582	Ardsley & Robin Hood
24 Sept. 2015	Collingham Church View Surgery (LS22 5BQ)	GP Practice	Good	http://www.cqc.org.uk/location/1-547723756	Harewood
24 Sept. 2015	Summerfield Court (LS13 1AJ)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-1441008775	Bramley & Stanningley
30 Sept. 2015	Suffolk Court (LS19 7JN)	Residential Care	Good	http://www.cqc.org.uk/directory/1-136455689	Otley & Yeadon
30 Sept. 2015	Oakhaven Care Home (LS6 4QD)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-116738339	Moortown
1 Oct. 2015	Hilton Road Surgery (LS8 4HA)	GP Practice	Requires Improvement	http://www.cqc.org.uk/location/1-583516067	Chapel Allerton
2 Oct. 2015	Brandon House Nursing Home (LS8 2PE)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-126778737	Roundhay
9 Oct. 2015	Wharfedale House - Care Home Physical Disabilities (LS22 6PU)	Residential Care	Good	http://www.cqc.org.uk/directory/1-120087427	Wetherby
12 Oct. 2015	Home Lea House (LS26 0PH)	Residential Care	Good	http://www.cqc.org.uk/directory/1-136455527	Rothwell
12 Oct. 2015	Seacroft Grange Care Village (LS14 6JL)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-990605516	Killingbeck & Seacroft
15 Oct. 2015	Aire View (LS5 3ED)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-134645463	Armley

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15 Oct. 2015	St Lukes Care Home (LS28 5PL)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-116738422	Calverley & Farsley
16 Oct. 2015	Astha Limited - Leeds (LS7 2AH)	Homecare Agency	Requires improvement	http://www.cqc.org.uk/directory/1-1554674153	Chapel Allerton
22 Oct. 2015	Amber Lodge – Leeds (LS12 4LL)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-123208614	Farnley & Wortley
28 Oct. 2015	Anchor Trust (The Laureates) (LS20 9BJ)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-126242468	Guiseley & Rawdon
28 Oct. 2015	Rossefield Manor (LS13 3TG)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-283353126	Bramley & Stanningley
28 Oct. 2015	Acre Green Nursing Home (LS10 4HT)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-309409391	Middleton Park
28 Oct. 2015	St Anne's Community Services - Leeds DCA 2 (LS11 6JU)	Homecare Agency / Supported living	Requires improvement	http://www.cqc.org.uk/directory/1-121773590	City & Hunslet
29 Oct. 2015	EcoClean Community Care (LS16 6PD)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-1177041289	Weetwood
30 Oct. 2015	Grace Homecare (LS11 6XD)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-1242015563	City & Hunslet
30 Oct. 2015	Helping Hand Care Services Limited (LS7 4NB)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-140567061	Chapel Allerton

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30 Oct. 2015	St Anne's Community Services – Benedicts (LS22 7TF)	Nursing Care	Good	http://www.cqc.org.uk/directory/1-121773225	Wetherby
30 Oct. 2015	Spring Gardens (LS21 3LJ)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-136455675	Otley & Yeadon
30 Oct. 2015	Ashcroft House – Leeds (LS16 9BQ)	Residential Care	Inadequate	http://www.cqc.org.uk/directory/1-109574569	Adel & Wharfedale
3 Nov. 2015	Berkeley Court (LS8 3QJ)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-145939999	Gipton & Harehills
9 Nov. 2015	Grove Court Nursing Home (LS6 3AE)	Nursing Care	Good	http://www.cqc.org.uk/directory/1-160600751	Headingley
9 Nov. 2015	Charlton Court Nursing Home (LS28 8ED)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-278008729	Calverley & Farsley
10 Nov. 2015	Donisthorpe Hall (LS17 6AW)	Nursing Care	Inadequate	http://www.cqc.org.uk/directory/1-114958058	Moortown
11 Nov. 2015	Cardinal Court Extra Care Sheltered Housing (LS11 8HP)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-283353021	Beeston & Holbeck
11 Nov. 2015	Yorkshire Senior Care t/a Home Instead Senior Care (LS22 7FD)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-334454074	Wetherby
11 Nov. 2015	Total Care Nursing Limited (LS17 9NJ)		Good	http://www.cqc.org.uk/directory/1-128520276	Alwoodley

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18 Nov. 2015	Neville House (LS7 4LF)	Residential Care	Good	http://www.cqc.org.uk/directory/1-119947839	Chapel Allerton
19 Nov. 2015	CASA Leeds (LS11 7DF)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-1160833963	Beeston & Holbeck
19 Nov. 2015	Grace Homecare (LS11 6XD)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-1242015563	City & Hunslet
23 Nov. 2015	Heathcotes (Kirklands) (LS27 9PA)	Residential Care	Good	http://www.cqc.org.uk/directory/1-1788657507	Morley North
26 Nov. 2015	Bramham Medical Centre (LS23 6RN)	GP Practice	Good	http://www.cqc.org.uk/location/1-549270599	Wetherby
27 Nov. 2015	St Anne's Community Services - Leeds DCA (LS11 6JU)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-121773576	City & Hunslet
30 Nov. 2015	Red Court Care Home (LS28 7RZ)	Residential Care	Good	http://www.cqc.org.uk/directory/1-116425738	Pudsey
30 Nov. 2015	Kestrel House (LS2 7PU)	Homecare Agency	Requires improvement	http://www.cqc.org.uk/directory/1-137500639	City & Hunslet
1 Dec. 2015	Moor Allerton Care Centre (LS17 5PU)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-117976935	Alwoodley
1 Dec. 2015	Berkeley Court (LS8 3QJ)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-145939999	Gipton & Harehills
3 Dec. 2015	Personal Care Specialists (LS8 3LG)	Homecare Agency	Good	http://www.cqc.org.uk/directory/1-1137966450	Gipton & Harehills

Publication Date	Organisation	Type of provider	Outcome	Web link to the report	Ward
3 Dec. 2015	Comfort Call – Leeds (LS27 9SE)	Homecare Agency	Requires improvement	http://www.cqc.org.uk/directory/1-1626371041	Morley North
9 Dec. 2015	Richmond House (LS28 5ST)	Rehabilitation	Requires improvement	http://www.cqc.org.uk/directory/1-136455646	Calverley & Farsley
12 Nov. 2015	Dr Richard Hall & Partners (LS22 6RT)	GP Practice	Good	http://www.cqc.org.uk/location/1-570838556	Wetherby
14 Dec. 2015	St Katherine's Residential Home (LS8 1DR)	Residential Care	Requires improvement	http://www.cqc.org.uk/directory/1-113824084	Roundhay
16 Dec. 2015	St Anne's Community Services - Shared Lives (LS2 9BN)	Shared Lives	Good	http://www.cqc.org.uk/directory/1-121773296	Hyde Park & Woodhouse
16 Dec. 2015	Sabourn Court Nursing Home (LS8 2PA)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-128272632	Roundhay
24 Dec. 2015	Alexander Residential Home (LS27 9JJ)	Residential Care	Good	http://www.cqc.org.uk/directory/1-121906361	Morley North
24 Dec. 2015	Scope Inclusion Leeds (LS11 5HL)	Homecare agency	Good	http://www.cqc.org.uk/directory/1-1883869398	City & Hunslet
24 Dec. 2015	Dr Makram Mossad	GP Practice	Good	http://www.cqc.org.uk/location/1-495121189	Cross Gates & Whinmoor
30 Dec. 2015	Radcliffe Gardens Nursing Home (LS28 8BG)	Nursing Care	Requires improvement	http://www.cqc.org.uk/directory/1-376464810	Pudsey
5 Jan. 2016	Grayson Home Care (LS23 6BH)	Homecare agency	Good	http://www.cqc.org.uk/directory/1-1783337738	Wetherby

Publication Date	Organisation	Type of provider	Outcome	Web link to the report	Ward
6 Jan. 2016	Ferndale Care Home (LS27 0DW)	Residential Care	Good	http://www.cqc.org.uk/directory/1-346180792	Morley South
8 Jan. 2016	Terry Yorath House (LS8 1BF)	Residential Care	Good	http://www.cqc.org.uk/directory/1-222658231	Roundhay
11 Jan. 2016	Angels Community Enterprises CIC (LS11 5HR)	Homecare agency	Good	http://www.cqc.org.uk/directory/1-316644795	City & Hunslet
11 Jan. 2016	House of Light (LS7 4ND)	Residential Care	Good	http://www.cqc.org.uk/directory/1-110212919	Chapel Allerton
11 Jan. 2016	Housing & Care 21 – Leeds (LS14 6UF)	Homecare agency	Good	http://www.cqc.org.uk/directory/1-260466707	Killingbeck & Seacroft
11 Jan. 2016	Willowbank Nursing Home (LS15 8SE)	Nursing Care	Good	http://www.cqc.org.uk/directory/1-124000097	Cross Gates & Whinmoor
13 Jan. 2016	Nesfield Lodge (LS10 3LG)	Residential Care	Good	http://www.cqc.org.uk/directory/1-123817308	Middleton Park
14 Jan. 2016	Homelife (Leeds) Limited (LS11 8ND)	Homecare agency	Good	http://www.cqc.org.uk/directory/1-143428278	Beeston & Holbeck
15 Jan. 2016	Elderly Care Services (LS7 1AB)	Nursing Care	Inadequate	http://www.cqc.org.uk/directory/1-415123704	City & Hunslet
15 Dec. 2015	Arthington Medical Centre	GP Practice	Good	http://www.cqc.org.uk/location/1-562663838	City & Hunslet
20 Jan. 2016	Beech Hall (LS12 3UE)	Residential Care	Good	http://www.cqc.org.uk/directory/1-2087773928	Armley
20 Jan. 2016	Hillside House (LS6 2AY)	Residential Care	Requires Improvement	http://www.cqc.org.uk/directory/1-2242192562	Headingley

Publication Date	Organisation	Type of provider	Outcome	Web link to the report	Ward
21 Jan. 2016	St Anne's Community Services – Rockhaven (LS18 5NF)	Nursing Care	Good	http://www.cqc.org.uk/directory/1-121773758	Horsforth
21 Jan. 2016	Ashlands (LS26 9JE)	Residential Care	Inadequate	http://www.cqc.org.uk/directory/1-119643340	Kippax & Methley
21 Jan. 2016	Bellbrooke Surgery	GP Practice	Good	http://www.cqc.org.uk/location/1-568336972	Burmantofts & Richmond Hill
21 Jan. 2016	Dr Haridas Upendra Pai	GP Practice	Good	http://www.cqc.org.uk/location/1-558030590	Beeston & Holbeck
21 Jan. 2016	Dr Sadiq Ali	GP Practice	Good	http://www.cqc.org.uk/location/1-512434861	City & Hunslet
21 Jan. 2016	Westgate Surgery	GP Practice	Good	http://www.cqc.org.uk/location/1-550907714	Otley & Yeadon
21 Jan. 2016	Rothwell Dental Surgery	Dental Practice	Requires Improvement	http://www.cqc.org.uk/location/1-1430655723	Rothwell
22 Jan. 2016	Siegen Manor Resource Centre (LS27 9EE)	Residential Care (Rehab.)	Good	http://www.cqc.org.uk/directory/1-136455660	Morley South

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SCRUTINY BOARD (ADULT SOCIAL SERVICES, PUBLIC HEALTH, NHS)

Development of the Joint Health and Wellbeing Strategy (2016 – 2021)

Introduction

At a working group meeting of the Scrutiny Board on 12 January 2016, Members considered the development of Leeds' Health and Wellbeing Strategy (2016-2021) and were provided with the following details:

- A new Health and Wellbeing Strategy for Leeds will be published in Spring 2016 and will set the direction for health and well-being for 2016-2021.
- The engagement work provided an opportunity to influence decision-making across the city to maximise the health and wellbeing outcomes for people in Leeds within the available resources.
- Development and engagement on the strategy was taking place between October 2015 and March 2016.
- Supporting documents introducing some proposals about:
 - Priority challenges for health and wellbeing in Leeds
 - The 5 big outcomes for health and wellbeing in Leeds
 - The strategic priorities for health and wellbeing in Leeds
 - The role of the Health and Wellbeing Board and other organisations in planning, assurance and delivery

The following members were in attendance at the working group:

• Cllr Peter Gruen (Chair)	• Cllr Sandy Lay
• Cllr Ghulam Hussain	• Cllr Christine Macniven
• Cllr Eileen Taylor	• Cllr Billy Flynn
• Cllr Caroline Anderson	

The following were in attendance to outline the information presented, address any questions from the working group and generally contribute to the discussion:

- Rob Newton – Health & Wellbeing Policy Officer, Leeds City Council / Leeds Beckett University
- Simon Foy – Head of Policy & Intelligence, Leeds City Council
- Gina Davy – Head of Primary Care & Business Development, Leeds North Clinical Commissioning Group
- Steven Courtney (Principal Scrutiny Adviser) – Scrutiny Support, Leeds City Council

It should be noted that aspects of this response reflect some elements of the discussion at the Health and Wellbeing Board meeting, held on 20 January 2016.

Main issues

As part of the engagement work and to help inform its response, the working group was asked to consider the following questions:

- (1) Do you agree the priority challenges for improving health and wellbeing in Leeds?

- (2) What views do you have on our proposed outcomes for health and wellbeing in Leeds?
- (3) What views do you have on our proposed priorities for health and wellbeing in Leeds?
- (4) Are there any things which you think the Leeds Health and Wellbeing Strategy should say which are not currently included in the proposals?
- (5) How can the Scrutiny Board and the Health and Wellbeing Board work together to help assure the commitments made in the Health and Wellbeing Strategy?

There was a broad discussion on the information presented and this response aims to capture the main issues highlighted. Matters discussed included:

- The purpose of a Joint Health and Wellbeing Strategy;
- Leeds' previous Joint Health and Wellbeing Strategy and current progress;
- A general overview of the development of the Joint Health and Wellbeing Strategy (2016-2021).
- The underpinning needs assessment work, including the more detailed analysis of the wider determinants of health and causes of poorer health; and,
- The recently published NHS Planning Guidance and the focus on the 'place making' responsibilities of commissioners.

Some of the general issues raised by members of the Scrutiny Board included:

- The role of the Joint Health and Wellbeing Strategy in relation to the 'hierarchy' of other key strategies and its relationship with other key developments, such as:
 - The 13 integrated health and social care area teams and the development of new models of care;
 - Improving access to primary care – including extended opening hours and 7-day working; and,
 - The development of 'social prescribing'.
- The current draft does not adequately describe what success will look like. There is insufficient information in terms of specific targets, benchmarks and baseline data, together with desired outcomes and performance measures.
- While it is important for the Joint Health and Wellbeing Strategy to set out the City's ambition for health and social care, it is equally important to be realistic and manage expectations.

In addition, and specifically in response to the identified questions, the following observations were made:

(1) Do you agree the priority challenges for improving health and wellbeing in Leeds?

In general terms, the challenges described could better reflect the challenges as they relate to Leeds: Currently, the challenges as drafted could describe the challenges of any major UK city. For example, there is insufficient reference to the challenges facing the city in terms of the building of substantial numbers of new homes and the necessary supporting infrastructure across the City. This is likely to place a significant challenge on planning and providing future health and social care services across Leeds and the issues were also identified in the most recent annual report by the Director of Public Health.

Equally, the issues around 'health inequalities' are not sufficiently reflected in the challenges.

It is acknowledged that much of the detail will be identified in the Joint Health and Wellbeing Needs Assessment; however the strategy itself could usefully include more detail.

(2) What views do you have on our proposed outcomes for health and wellbeing in Leeds?

Without specific targets, benchmarks and baseline data, together with clear performance measures, it will be extremely difficult to demonstrate progress and achievements. If there are plans to produce any supporting action plans, these should be referenced in the overall strategy.

It is felt there are aspects of a 'postcode lottery' in relation to accessing some services across Leeds. As the model for commissioning continues to develop, the approach to commissioning will have a significant impact on the accessibility and availability of services. In order to achieve city-wide progress towards the proposed outcomes, a high degree of consistency and collaboration is required. The development of primary care commissioning by Clinical Commissioning Groups provides a unique opportunity to develop and embed collaborative approaches across Leeds, and it is therefore essential for all organisations represented on Leeds' Health and Wellbeing Board to continue to work constructively and collaboratively.

(3) What views do you have on our proposed priorities for health and wellbeing in Leeds?

As a five year strategy, consideration should be given to providing greater focus to the priorities by 'prioritising the priorities'. This could be achieved by considering each of the priorities and identifying actions/ outcomes for each of the 5-years of the strategy and categorising these in terms of the overall impact on the identified priorities.

(4) Are there any things which you think the Leeds Health and Wellbeing Strategy should say which are not currently included in the proposals?

Consideration should be given to making some specific reference to matters associated with other key drivers, such as migration.

Issues associated with the 'financial challenge' are not sufficiently defined. There should be some attempt to clarify and quantify the reasons for the level of the identified challenge. For example, expected increases in demand for services; expected increases in the cost of treatment; anticipated changes to the available funding.

There also needs to be clarity on the size of the 'financial challenge'. The current draft identifies the financial challenge in the range of '£620m-£930m'. This represents a variance of 50% between the lower and upper estimates. Better identification and scoping of the underlying challenges may help provide clarity on the scale of the challenge. However, this should also be provided in the context of the level of resources available and presented both in global terms and year-on-year for the lifetime of the strategy.

The current draft strategy is relatively silent on the issue of devolution and the potential impact this may have during the lifetime of the strategy.

(5) How can the Scrutiny Board and the Health and Wellbeing Board work together to help assure the commitments made in the Health and Wellbeing Strategy?

There needs to be greater clarity of the respective roles and work of the Scrutiny Board and the Health and Wellbeing Board across the system. This could be helped by on-going discussions around priority areas and through the sharing of proposed work programmes. Work should also be progressed to establish and embed a performance reporting process that allows the Scrutiny Board to assure itself of progress and any specific obstacles.

In terms of accountability, it is equally important for there to be a common understanding of the respective roles and work of the Scrutiny Board and the Health and Wellbeing Board.

It is hoped these comments, endorsed by the Scrutiny Board, enhance the development of Leeds' Health and Wellbeing Strategy (2016-2021).

**Cllr Peter Gruen, Chair
on behalf of the Scrutiny Board (Adult Social Services, Public Health, NHS)**